

Community Resource Guide

2015 Berkshire County





BERKSHIRE
COMMUNITY ACTION
Community Driven...Community Strong

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Berkshire Community College

1350 West Street, Pittsfield, MA
 413-236-1000 Main Office
 413-236-1630 Registrar
www.berkshirecc.edu

Liberal Arts education opportunities

Berkshire Works/One Stop Career Center

160 North St., Pittsfield, MA
 413-499-2220
www.berkshireworks.org

Employment & training opportunities for adults and youth

Other services: resource room for job search; on site employer recruitments; employment related workshops

**Berkshire Community Action Council
 Cents Ability @ BCAC**

2nd floor
 85 Main St., N. Adams, MA
 413-663-3014
 1531 East St., Pittsfield, MA
 413-445-4503
www.bcacinc.org

Money management workshop

Construct

41 Mahaiwe St., Great Barrington, MA
 413-528-1985
www.constructinc.org

Life skills and adult education, provides adult basic education HiSET instruction, independent living skills & job finding assistance

**Educational Opportunity Center - EOC
 The Learning Connection, Inc**

141 North Street, Suite 4, Pittsfield, MA
 413-499-9530

Free Educational Guidance Services

Family Resource Center of Northern Berkshire County - CCB

210 State St. (Haskins Center), N. Adams, MA
 413-664-4821
www.ccb Berkshire County.org

Focusing on serving: families w/children prenatal - age 8 parent education/support, play and learn groups, and free children's clothing (0-8 yrs.)

*Parent child home program -
 Literacy program for parent/child ages 2-3*

Literacy Network of South Berkshires

100 Main St., Lee, MA
413-243-0471
email: info@litnetsb.org

One-on-one tutoring for adults in reading, GED preparation, citizenship preparation, and other basic skills to prepare for citizenship and/or the GED exam

Literacy Volunteers of Berkshire County

1 Wendell Ave., Pittsfield, MA
413-449-9487
email: lvobc.org

Provides tutoring for adults in reading, writing, and conversational English for speakers of other languages

McCann Technical School

70 Hodges Crossroads, N. Adams, MA
413-663-5383
www.mccanntech.org

Training in cosmetology, medical assistance, dental assistance, surgical technologists, and practical nursing

Northern Berkshire Adult Basic Education Program @ MCLA

Blackinton & Montana St., N. Adams, MA
413-662-5314

Adult Basic Education ABE, GED, ESOL, TECH classes in Adams, N. Adams & Williamstown. ABE/GED classes - MCLA.

Pittsfield Adult Learning Center

141 North Street, Suite #4, Pittsfield, MA
413-499-9530
www2.pittsfield.net/groups/alc/

HiSET preparation, adult diploma program, basic literacy, computer literacy, self-improvement, English as a second language, and support services

Reconnect Center (A Program of BCAC)

141 North Street, Suite 301, Pittsfield, MA
413-997-4556
www.bcacinc.org/reconnectcenter

To connect all Berkshire County youth and young adults ages 16 to 24 to education, jobs, training, mentoring, and support services



Ad-lib Inc. Center for Independent Living

215 North St., Pittsfield, MA
413-442-7047

37 Main St., 3rd floor, N. Adams, MA
413-633-6200
toll free: 800-232-7047
email: adlib@adlibcil.org
www.adlibcil.org

Services for all people with disabilities: home health care, counseling, etc.

Information referral, skills training, peer counseling and advocacy, representative payee program, ADA technical assistance, long term care options program, housing search, MRC vocational referral program, transportation, art program.

BFAIR (Berkshire Family And Individual Resources)

53 Eagle St., Pittsfield, MA
413-443-6007

771 S. Church St., N. Adams, MA
413-664-9382
www.bfair.org

Support and advocacy services for people w/developmental disabilities, autism and traumatic brain injury

Clinical, vocational, residential, day habilitation, adult foster care and family support services

Community Enterprises Inc.

Berkshire Commons
Suite 290, 2 South Street, Pittsfield, MA
413-499-1248 ext. 16
www.communityenterprises.com

Placement services, become a home care provider, case management, nursing support, financial compensation, respite services

Provides employment, training, work experience, education, housing and other support services for individuals with disabilities

**Goodwill Industries of the Berkshires
Pittsfield Regional Office & Training Center**

158 Tyler Street, Pittsfield, MA
413-442-0061

166 State Street (store), N. Adams, MA
413-749-8999
www.goodwill-berkshires.com

Employment & training to individuals w/ barriers to employment

Vocational evaluation, work adjustment training, sheltered employment, school to work services

Adams Store: clothes & more

Information Center - Disabilities

massresources.com

Information for individuals w/disabilities

MASS. Rehabilitation Commission

Suite 300, 37 Main St., N. Adams, MA
413-663-5391

6 Clinton Avenue, Pittsfield, MA
413-499-2720
toll free: 800-210-9876

Education, training, and employment services for people with disabilities

Transportation Services

85 Main Street, N. Adams, MA
413-664-0300
www.bcacinc.org/transportation

*Currently operates a ride to work program, **formerly BerkshireRides**, for low wage earners in Northern Berkshire County, and offers affordable van transportation to agencies and organizations working to remove barriers and increase access for their customer's county wide.*

UCP (United Cerebral Palsy)

208 West St., Pittsfield, MA
535 Curran Highway North Adams, MA
413-664-9345
www.ucpberkshire.org

Support & advocacy for adults and children with disabilities including groups, programs, & equipment loaning



Alcoholics Anonymous

413-443-0212

Al-Anon Family Groups of Berkshire County

Pittsfield
413-445-5852

Support groups for family members impacted by alcohol and substance abuse

www.westernmassaa.org/Al-Anon_Information.html

Brien Center for Mental Health and Substance Abuse Services

251 Fenn Street, Pittsfield, MA
413-499-0412
24 hr. crisis service, toll-free: 800-252-0227
www.briencenter.org

*Services include assessment, individual and group counseling
Driver Alcohol Education Program and Second Offenders Program
Patrick Miller Youth Substance Abuse Program
Lists of AA and Narcotic Anonymous groups in N. Berkshire*

George B. Crane Memorial Center

81 Linden Street, Pittsfield, MA
413-281-7407

On-going support and programs for community members struggling with addiction recovery

Keenan House Residential Treatment

413-499-2756

McGee Unit

725 North St., Pittsfield, MA (BMC)
413-445-9228

*Detoxification, stabilization and rehabilitation of patients with alcohol, opiate, opioid and narcotic addictions
Support groups for families and significant others, counseling*

Narcotics Anonymous

413-443-4377

Includes NA in Adams, Great Barrington, N. Adams and Pittsfield

Patrick Miller Youth Substance Abuse Program (Brien Center)

251 Fenn Street, Pittsfield, MA
60 Cottage St., Great Barrington, MA
124 American Legion Drive, N. Adams, MA
413-664-4541
24 hr. Crisis 800-252-0227
www.briencenter.org/?page_id=47

Assessment, intervention and treatment to adolescents with substance issues

Service Net

139 North Street, #141, Pittsfield, MA
413-442-4003

Offers a wide range of human service programs to help with addictions

Adams Council on Aging / Community Center

3 Hoosac Street, Adams, MA
413-743-8333

Socials, case management, referrals and info, meals, transportation for adults 60+, and more

Adult Foster Care

Community Enterprises Inc

Berkshire Commons
Suite 290, 2 South Street, Pittsfield, MA
413-499-1248 ext 16
email: jtierney@communityenterprises.com
www.communityenterprises.com

Placement services, case management, nursing support, respite services

Adult Day Health (Brien Center)

124 American Legion Drive, North Adams, MA
413-664-4048

Elder all day care / comprehensive services

Alford Council on Aging

557 Main Street, Becket, MA
413-623-8934 x27
email: coa@townofbecket.org

*Meal Programs Tues & Thurs 11:00 a.m.
Blood pressure clinics, brown bags/lunches and potluck monthly*

BFAIR Adult Family Care

771 South Church Street, North Adams, MA
413-664-9382
www.bfair.org/services/adult-family-care/

16 years of age and older who have medical, physical or emotional problems that require someone to assist them throughout their day

Cheshire Council on Aging/Senior Community Center

119 School Street, Cheshire, MA
413-743-9719

Health testing, socials, transportation.

Clarksburg Council on Aging/Senior Center

712 W. Cross Road, Clarksburg, MA
413-663-8253

Fitness classes, health testing, socials, and transportation



Egremont Council on Aging

171 Egremont Plain Road, So Egremont, MA
413-528-3488
www.egremont-ma.gov

Social and/or information for people age 60+

Elder Abuse Hotline

855-874-3242

Assist & support elders (60+) with physical, verbal, financial exploitation or neglect

Elder Services of Berkshire County, Inc.

877 South Street, Suite 4 East, Pittsfield, MA
413-499-0524
toll free: 800-544-5242
www.esbci.org

Nutrition/meals on wheels, information and referral, case management, respite care, homemaker and personal care assistance, and nursing home preadmission screenings

Florida Council on Aging/Senior Center

367 Mohawk Trail, Florida, MA
413-662-2811

Education, support, and NO transportation

Hours: Monday-Friday 9:30-2:30

Great Barrington Council on Aging (COA)/Senior Center

917 South Main Street, Great Barrington, MA
413-528-1881

Social and meal programs. Tax Preparation, Falls prevention and exercise classes, bingo, movies for people age 60 +

Hospice Care in the Berkshires

877 South Street, Suite 1W, Pittsfield, MA
413-443-2994
www.hcib.org

Provides comfort and support to patients with a life-limiting illness, along with their families.

Specializes in care that ensures dignity, peace and comfort.

Lanesboro Council on Aging

83 N. Main Street, Lanesboro, MA
413-448-2682

Fitness classes, health testing, socials, and transportation, SHINE counselor

Lee Council on Aging/Senior Center

21 Crossway Street, Apt 2, Lee, MA
413-243-5545

Social, meal programs and/or information. Transportation services for people 60 +

Hours: Monday-Thursday 9:00-1

Meals on Wheels (Elder Services of Berkshire Co)

Apply through Elder Services:
413-499-0524 or toll-free: 800-544-5242

Home meal delivery for elders and disabled

North Adams Council on Aging/Mary Spitzer Senior Center

116 Ashland Street, North Adams, MA
413-662-3125

Fitness classes, health testing, socials, and transportation

Otis Council on Aging

P.O. Box # 237, Otis, MA
413-269-0100 x107

Social, meal programs and/or information

Transportation services for people 60 +

Ralph J. Florio Senior Center

330 North Street, Pittsfield, MA
413-499-9346

Meals daily 11:30-12:00, social opportunities, SHINE counselor, tax service, legal education, fitness classes

Savoy Council on Aging/Senior Center

720 Main Road, Savoy, MA
413-743-4290
email: coasavoy@gmail.com

Fitness classes, health testing, socials, and transportation

Sheffield Council on Aging

25 Cook Road, Sheffield, MA
413-229-7037
email: jamiller@sheffieldMAgov

Social, meals, blood pressure and foot clinics, games, movies transportation, exercise classes and/or information for people age 60+

Social Security Administration

78 Center Street, Suite 101, Pittsfield, MA
866-446-7111

Office for Social Security programs / SSI / Federal government

96 Marshall Street, North Adams, MA
toll free: 877-319-5709

www.socialsecurity.gov

Southern Berkshire Elderly Transportation Corp.

917 Main Street, Great Barrington, MA
413-528-4773

SBETC provides transportation assistance for elders and disabled persons

Service for 8 towns in Southern Berkshire County (fees/charges)



Take & Eat (Meals on Wheels)

mailing address: 69 Stryker Road, Florida, MA
413-664-1041

Food delivery for housebound elderly on weekends and holidays

Williamstown Council on Aging/Harper Senior Center

31 North Street, Williamstown, MA
413-458-8250

Socials, meal program, information, and transportation

Acadia Employment/Bfair

771 S. Church Street, North Adams, MA
413-664-9382

www.bfair.org/employment/

Job readiness/training for people with disabilities

Bfair (Berkshire Family and Individual Resources)

771 S. Church Street, North Adams, MA
413-664-9382

www.bfair.org/employment/

Support and advocacy services for people w/developmental disabilities, autism, and traumatic brain injury

Clinical, vocational, residential, day habilitation, adult foster care, and family support services

Berkshire County Regional Employment Board (BCREB)

66 Allen Street, Pittsfield, MA
413-442-7177

www.berkshirereb.org

Workforce development, career pathways, connections to training, education/employment

Berkshire Works/Career Center

160 North Street, Pittsfield, MA
413-499-2220

email: info@berkshireworks.org

www.berkshireworks.org

Unemployment claims, job search, skills training, assessments, resume writing and access to community resources.

Walk in hours Mon, Tues, Thurs 8:30-4:00

Construct

41 Mahaiwe St., Great Barrington, MA
413-528-1985

www.constructinc.org

Job finding assistance

Mass. Rehabilitation Commission

Suite 300, 37 Main Street, N. Adams, MA
413-663-5391

6 Clinton Avenue, Pittsfield, MA
413-499-2720

toll-free: 800-210-9876

Education, training, and employment services for people with disabilities

Reconnect Center (a program of BCAC)

141 North Street, Suite 301, Pittsfield, MA
413-997-4556

To connect all Berkshire County youth and young adults ages 16 to 24 to education, jobs, training, mentoring and support services



American Red Cross

480 West Street, Pittsfield, MA
413-442-1506

Disaster (fire, etc.) assistance

Berkshire Community Action Council (BCAC)

1531 East Street, Pittsfield, MA
413-445-4503
30 Stockbridge Road, Unit 3, Great Barrington, MA
413-445-4503 (Monday-Thursday 8:00-11:00)
85 Main Street, Suite 201, North Adams, MA
413-663-3014
toll-free: 866-216-6200
www.bcacinc.org

Fuel & emergency assistance, community programs, heating system and energy conservation programs, volunteer income tax preparation (VITA) - seasonal

The Christian Center

193 Robbins Ave., Pittsfield, MA
413-443-2828
email: emerritt.ccp@verizon.net
www.christiancenterpittsfield.org

Holiday program, Thanksgiving program, boutique shopping for clothes and household items

Construct

41 Mahaiwe Street, Great Barrington, MA
413-528-1985
www.constructinc.org

Emergency housing assistance, transitional housing

Consumer Credit Counseling Service of Southern NewEngland

34 Depot Street, Pittsfield, MA
800-282-6196

Education and counseling services relating to effective budgeting and intelligent use of credit

Assist in the development and implementation of a debt repayment plan

Call for appointment

Department of Transitional Assistance (Welfare)

3rd floor, 37 Main St., N. Adams, MA
413-663-1145
160 North Street, Suite 201, Pittsfield, MA
413-236-2000

Cash assistance & food stamps (SNAP) Families (TAFDC) & individuals (EAEDC)

Our Lady of Charity Conference (St. Vincent DePaul Society)

St. Vincent DePaul Society, c/o St. Elizabeth of Hungary
68 Marshall Street, N. Adams
413-664-4835

One-time, short-term family assistance for needs not serviced by other agencies.

Salvation Army, The

300 West St., Pittsfield, MA
413-442-0624

*Social Service hours: Walk in - M-F 10:00 to 11:45
& by appt. 9:00 to 3:00*

Good Neighbor Energy Fund, Ministerial fund, FEMA funds when available, clothing vouchers, Christmas assistance

393 River St., N. Adams, MA
413-663-7987

*Assistance with food and fuel assistance through
The Good Neighbor Fund*

Social Security Administration

78 Center Street, Suite 101, Pittsfield, MA
866-446-7111

Office for Social Security programs / SSI / Federal government

96 Marshall Street, North Adams, MA
toll-free: 877-319-5709

www.socialsecurity.gov

WIC - Women, Infants & Children

165 Tor Court, Pittsfield, MA
413-445-9429

Nutritional counseling, checks to buy healthy food

Berkshire North 413-663-3012

442 Stockbridge Road, Great Barrington, MA

Berkshire South 413-528-0457 x1146

toll-free: 800-WIC-1007



Neighbor-to-Neighbor (N2N)

www.berkshiretaconic.org/bReceivebNonprofitsIndividuals/SearchApplyforGrants/NeighbortoNeighborN2N.aspx

Grant Information

Neighbor-to-Neighbor provides emergency one time assistance for local residents who are in economic distress. Neighbor-to-Neighbor makes small grants (generally around \$500) to help those with overdue utilities, medical bills, short-term housing costs, and transportation problems.

Social Workers Contact Information) - Berkshire County**Linda Cernik**

BCAC
1531 East Street, Pittsfield, MA 01201
Phone: 413-445-4503
Email: lcernik@bcacinc.org

Jane Pixley, Special Programs Case Manager

Berkshire County Regional Housing Authority
1 Fenn Street, 4th Floor, Pittsfield, MA 01201
Phone: 413-443-1630
Email: jpixley@berkshirehousing.com

Christopher Turkel, Assessment Stabilization Case Manager

Berkshire County Regional Housing Authority
1 Fenn Street, 4th Floor, Pittsfield, MA 01201
Phone: 413-443-1630 x 127
Email: cturkel@berkshirehousing.com

Teresa Caldwell, LICSW, OSW-C, ACHP-SW

Oncology Social Worker
Berkshire Hematology Oncology Services
Berkshire Medical Center, Inc.
165 Tor Court, Pittsfield, MA 01201
Phone: 413-443-6000
Email: tcaldwell@bhs1.org

Mary Feuer

Community Health Center of the Berkshires
444 Stockbridge Road, Great Barrington, MA 01230
Phone: 413-528-0457
Email: mfeuer@chpberkshires.org

Berkshire Food Project (1st Congregational Church)

134 Main Street, North Adams, MA
413-664-7378

Free healthy lunch to all, served Monday-Friday 12:00-1:00

Breaking Bread (American Legion Hall Post 340)

Route 7, Sheffield, MA

Hot meal served every Thursday 5:00-7:00 p.m.

Brown Bag Food

917 Main Street, Great Barrington, MA
413-528-1881

*Food bags on the 2nd Wednesday of each month
from 12:30-3:30 only*

Brown Bag Food Program / Food Bank of Western MA

97 N. Hatfield Road, Hatfield, MA
800-247-9632

*Free groceries monthly for people age 55+ or who are disabled
and meet income guidelines*

CHP Family Support Network

442 Stockbridge Rd., Great Barrington, MA
413-644-0104 x1160
email: wic@chpberkshires.org

*Project Milk - emergency food package (3 days for
4 people) pick up at GB Price Chopper Food table*

Day-old & overstock food delivered on Tuesday

Christian Assembly Church

850 Williams Street, Pittsfield, MA
413-442-1495

Food pantry hours: Tuesday 2:00-4:00 and Friday 10:00-noon

The Christian Center

193 Robbins Ave., Pittsfield, MA
413-443-2828
www.christiancenterpittsfield.org

*Food pantry hours: Wednesday, Thursday and Friday
10:00 to 11:30 & 1:00 to 2:30*

Breakfast & lunch served Mon thru Fri, 9:00 to 3:00



Community Bible Church of Williamstown

160 Bridge Avenue, Williamstown, MA
413-458-5556

Food pantry

Construct

41 Mahaiwe St., Great Barrington, MA
413-528-1985

www.constructinc.org

Emergency food supplies - limited amount of non-perishable food items

SNAP (Supplemental Nutrition Assistance Program)- application assistance

Department of Transitional Assistance (Welfare)

37 Main St., 3rd floor, N. Adams, MA
413-663-1145

160 North Street, Suite 201, Pittsfield, MA
413-236-2000

Cash assistance & food stamps (SNAP) Families (TAFDC) & individuals (EAEDC)

Elder Services of Berkshire County

877 South Stret, Suite 4E, Pittsfield, MA
413-499-0524

Meals on Wheels - weekday food delivery for elderly homebound residents

First Baptist Church

88 South Street, Pittsfield, MA
413-445-4539

First Congregational Church of Lee

25 Park Pl., Lee, MA
413-243-1033

Wednesday meal 5:30 p.m. (Sept. - June)

First Congregational Church of Hinsdale

25 Maple Street, Hinsdale, MA
413-655-2670

Food pantry hours: Thursday 9:00-10:00

Friends Center Food Pantry, The

43 Eagle Street, North Adams, MA
413-664-0123

Food pantry Wed from 10:00 to 2:00 and 4:00 to 6:00pm

First United Methodist Church

55 Fenn Street, Pittsfield, MA
413-499-0866

Tuesday meal 5:00 p.m.

Food pantry: 2nd and 4th Tuesday of each month 2:30 - 6:00 p.m.

Guthrie Center

2 VanDeusenville Rd., Housatonic, MA
413-528-1955

www.guthriecenter.org/programs/

Community lunch - Wednesdays 12 noon to 1:30 pm
Thanksgiving meal

Harvest Christian Ministries

275 River Street, North Adams, MA
413-664-4845

Free healthy breakfast served Mon thru Fri 7:30 to 9:30am

Lunch served Saturdays 11:30 to 1:00pm

Lee Food Pantry

45 Railroad St., Lee, MA
413-243-0272

St George Episcopal Church - Saturdays 10:00am to 12:00 noon

Parish Center at St. Patricks Church

53 Southworth Street, Williamstown, MA
413-458-5443

Food pantry: 1st and 3rd Wednesday of each month
1:00-3:00 pm

Peoples Pantry

195 North Plain Road, Great Barrington, MA

Calvary Christian Chapel - Thursdays 10:00am to 1:00pm

Pope John Paul Charity Center

2 Columbia Street, Adams, MA
Parish Office 413-743-0577

Food pantry hours: Wed. 11:00-1:00 and 4:00-6:00, clothing
for all ages

Serving Adams, Cheshire, and Savoy

The Salvation Army

300 West St., Pittsfield, MA
413-442-0624

393 River Street, North Adams, MA
413-663-7987

Food pantry hours: Tuesday 9:00-4:00

Breakfast M-F 9:00 to 9:30

Dinner Sunday's - 4:30 to 5:30

Assistance with food and Good Neighbor Energy Fund.



Sheffield Food Pantry

125 Main St., Sheffield, MA
413-229-8173

Old Parish Church rear entrance - Mondays 9:45 - 10:15am

South Congregational Church

110 South Street, Pittsfield, MA
413-442-7357

Food pantry: Wednesday and Thursday 7:30 - 11:00am

Community dinner Wednesday 5:00pm

St. Joseph's Church

414 North Street, Pittsfield, MA
413-445-5789

Food pantry: Wednesday 9:00 - 10:00

St. Marks Church

400 West Street, Pittsfield, MA
413-447-7510

Food pantry last two Fridays of the month 9:00-11:00am

St. Stephen's Church

67 East Street, Pittsfield, MA
413-448-8276

Hot meals Thursdays and Fridays 5:15pm

Lunch Saturdays at noon (except 3rd Saturday)

Stockbridge Grange

Route 102, Stockbridge, MA
413-298-3137
www.stockbridgeucc.org

Stockbridge Open Table - Thursdays 5:30 to 6:30pm

September through June

United Methodist Church

6 Holmes Road, Lenox, MA
413-445-5918

VFW Food Pantry (Veterans)

Old State Road, Lanesboro, MA
413-443-2440

Monthly food packages to low-income families and emergency food assistance

Williamstown Food Pantry / St. Patrick & Raphael Parish

53 Southworth Street, Williamstown, MA
413-458-4956 x11

Emergency food, clothing, furniture, and misc.

Food pantry 1st and 3rd Wednesday of the month 1:00-3:00

American Red Cross

480 West Street, Pittsfield, MA
413-442-1506
toll-free: 800-332-2030
Blood Donation 800-462-2229

Berkshire AHEC's Tobacco-Free Community Partnership

703 West Housatonic St., Suite 208, Pittsfield, MA
413-447-2417

Resource for local coalitions for health, human service agencies, municipalities, and workplaces on tobacco intervention efforts

Berkshire Community Action Council (BCAC)

1531 East Street, Pittsfield, MA
413-445-4503
www.bcacinc.org/reassurance

Medical Reassurance Service —Seniors call homebound seniors to check on their well being and reminder for medications

Berkshire Health Systems

Community Outreach Program/Mobile Health Van
413-395-7976
www.berkshirehealthsystems.org

Blood pressure screenings, cholesterol screenings, Mini Health Fairs, Lecture series

*For information or to schedule please contact:
Kimberly Kelly, Community Health Education Coordinator*

BFAIR Adult Family Care

771 South Church Street, North Adams, MA
413-664-9382
www.bfair.org/services/adult-family-care/

Mass Health funded program designed to support people 16 years of age and older who have medical, physical or emotional problems that require someone to assist them throughout their day

Berkshire Visiting & Hospice

75 South Church Street, Pittsfield, MA
140 West Street, Great Barrington, MA
413-447-2862
berkshirehealthsystems.org

Provides comprehensive, skilled care in the comfort & privacy of your own home

Community Health Programs, Inc.

444 Stockbridge Road, Great Barrington, MA
413-664-4821
www.communityhealthprograms.org

Provides comprehensive and skilled primary health care, dental and OB/GYN services at various locations



Elder Services of Berkshire County, Inc.

877 south Street, Suite 4E, Pittsfield, MA
413-499-0524 or toll-free: 800-544-5242

*Nutrition/meals on wheels, information and referral,
case management, respite care, homemaker and personal
care assistance, and nursing home preadmission screenings*

The Health Connector

toll-free: 800-277-4232
www.hcib.org

Health insurance for individuals and small businesses

Healthy Families - CCB

210 State St. (Haskins Center), N. Adams, MA
413-664-6104

*Home visiting parent education and support program
for age 20 and under, from pregnancy to age 3

Additional funding available for parents 21-30*

Hospice Care in the Berkshires

877 South Street, Suite 1W, Pittsfield, MA
413-443-2994
www.hcib.org

*Provides comfort and support to patients with a life-limiting illness,
along with their families.

Specializes in care that ensures dignity, peace and comfort.*

Mass Health Insurance

800-332-5545

MA Medical Reserve Corp.

413-539-4115
www.wmmrc.org

*Health education for emergency preparedness. MRC volunteers
are trained to respond to community emergencies*

Poison Control

800-222-1222
www.aapcc.org

Expert, fast advice about poison emergencies & questions

Porchlight Visiting Nurse Association, Inc. (VNA)

32 Park Street, Lee, Ma .
413-243-1212

21 High Street, Lee, MA
413-243-1122

www.porchlighthomecare.org

*Skilled nursing, intravenous therapy, social work, home health aid,
medical social work*

Volunteers in Medicine

777 Main Street, Suite 4, Great Barrington, MA
413-528-4014

*Provide free health care to people living and working in
the Berkshire Region who are currently uninsured*



Berkshire Community Action Council (BCAC)

1531 East Street, Pittsfield, MA
413-445-4503

30 Stockbridge Road, Unit 3, Great Barrington, MA (by appt.)
413-445-4503

85 Main Street, Suite 201, North Adams, MA
413-663-3014

toll-free: 866-216-6200

www.bcacinc.org/liheap

Fuel & Emergency Assistance.

Community Programs, VITA heating system and energy conservation programs

Catholic Charities

65 Elliot Street, Springfield, MA
413-452-0605

One time assistance, available to all Berkshire County residents

CET Bio-Heat Fuel Co-op

413-445-4556 ext. 24

Full service local oil dealers/discount prices

Citizens Energy

877-563-4645

www.cetonline.org

Offers assistance for oil and gas heat

Low-Income Utility Arrearage Management Programs

413-445-4503 (BCAC)

Contact Family Development Specialist at BCAC for information & eligibility requirements

MassSave

Sponsored by National Grid & Berkshire Gas
866-527-7283

Free home energy assessments, 0% interest loans, incentives & rebates for energy efficiency measures

National Grid

888-211-1313

LAMP helps customers who qualify for fuel assistance to pay off their account balance

The Salvation Army

393 River St., N. Adams, MA
413-663-7987

300 West St., Pittsfield, MA
413-442-0624

Assistance w/food, & the Good Neighbor Energy Fund

Western Mass Electric NUStart

800-286-5844

www.wmeco.com/community/paymentassistance/nustart.aspx

For Western Mass Electric clients, not behind on payments

Adams Housing Authority

4 Columbia St., Adams, MA
413-743-5924

Subsidized rental assistance based on income, Section 8 housing

Berkshire County Regional Housing Authority

1 Fenn Street 4th floor, Pittsfield, MA
413-443-7138
toll-free: 800-248-9002

Housing services: legal help w/ housing and related issues, mediation/negotiation for landlord/tenant disputes, housing search

Berkshire Housing Development Corporation

1 Fenn Street, 3rd floor, Pittsfield, MA
413-499-1630

Subsidized rental assistance based on income, section 8 housing, other housing support

Central Berkshire Habitat for Humanity

314 Columbus Avenue, Pittsfield, MA
413-442-3181

Specialized housing for low-moderate income families

Construct

41 Mahaiwe Street, Great Barrington, MA
413-528-1985
constructinc.org

Emergency housing assistance

Dalton Housing Authority

293 High Street, Dalton, MA
413-684-2493

Family Life Support Center/Louison House

395 Old Columbia St., Adams, MA
413-743-7957

Counseling, crisis intervention/case mgmt., housing searches, homeless shelter

Great Barrington Housing Authority

2 Bernard Gibbons Drive, Great Barrington, MA
413-274-1142

Subsidized rental assistance based on income, Section 8 housing

ServiceNet

Bartons Crossing - Individual shelter
413-442-2070
Our Friends House - A family shelter
413-499-2877



Lee Housing Authority

155 Marble Street, Lee, MA
413-243-3464
leehousing@verizon.net

Subsidized rental assistance based on income, Section 8 housing

Lenox Housing Authority

413-637-5585

Subsidized rental assistance based on income, Section 8 housing

Mass Housing Consumers Education Centers

1-800-224-5124
www.masshousinginfo.org

Housing information & referrals

Tenant topics, intake & counseling, housing search, foreclosure, prevention/loss mitigation, community & court dispute resolution services, home buyer education, homeownership support, and more

Massachusetts Fair Housing Committee

Pittsfield fair housing committee
toll-free: 800-675-7309

MFHC's mission is to enforce and defend human and civil rights and promote fair housing practices

Northern Berkshire Habitat for Humanity

61 Main St., Room 204, N. Adams, MA
413-664-4440

Specialized housing for low-moderate income families

North Adams Housing Authority

150 Ashland St., N. Adams, MA
413-663-5379

Subsidized rental assistance based on income, Section 8 housing

Stockbridge Housing Authority

5 Pine Street, Stockbridge, MA
413-298-3222
www.stockbridgehousing.com

Elderly/disabled subsidized housing, Section 8 housing

Williamstown Housing Authority

35 Adams Rd., Williamstown, MA
413-458-8282

Subsidized rental assistance based on income, Section 8 housing

Berkshire Immigrant Center

88 South St., Pittsfield, MA 01201
413-445-4881

Support, information and referral for immigrants

Immigration Advocates Network

www.immigrationlawhelp.org

Website to help low income immigrants find free or low-cost legal help

Mass Citizen Info

800-392-6090

Government Information

Multicultural BRIDGE

17 Main street, Suite 2, Lee, MA
413-394-4029
multiculturalbridge.org

Provides: workplace development and language classes, education, competency & diversity training, interpreting & translation, immigrant support services, facilitated community conversations & a swap shop



Berkshire Center for Justice

284 Main Street, Suite 7, Great Barrington, MA
413-854-1955
www.flcberkshire.wordpress.com

Legal clinics free and open to the public

Community Legal Aid

152 North St., Pittsfield, MA
413-499-1950
61 Main St., Suite 218, N.Adams, MA
413-664-4531

*Free legal advice and representation, divorce clinics, workshops,
domestic violence, tax preparation for low- income*

Consumer Credit

800-282-6196

*Money management international including
bankruptcy information*

Immigration Advocates Network

www.immigrationlawhelp.org

*Website to help low income immigrants find free or low-cost legal
help*

Behavioral Health Network

413-304-2867

Early childhood mental health support. In home or in-classroom

Berkshire County Youth Suicide Prevention

Emergency 911

Brien Center Crisis Line 413-499-0412

Brien Center for Mental Health and Substance Abuse Services

toll-free: 24 hr emergency services 800-252-0227

Services include assessment, individual family and group outpatient counseling. Community based flexible support services available for adults with serious mental illness. 24 hour crisis assessment and intervention services are available.

Counseling Center of the Berkshires

34 Depot St., Pittsfield, MA

4 castle Street, Great Barrington, MA

906 Main St., Williamstown, MA

413-499-4090

Counseling resources for individuals and families

CSO (Clinical Support Options)

53 Eagle St., Pittsfield, MA

413-236-5656

Support and counseling for families, individuals, and children in Berkshire County.

Outpatient services.

Formerly known as: MSPCC (Massachusetts Society for Prevention of Cruelty to Children)

NAMI BC (National Alliance for the Mentally Ill)

333 East St., Pittsfield, MA

413-443-1666

Support and education to families and friends of individuals with mental illness, referral services

National Suicide Hotlines

Hotline (800-SUICIDE) 800-784-2433

Hotline (800-273-TALK) 800-273-8255

Parent Stress Hotline

800-632-8188

Help for parents with stress or in a crisis

ServiceNet Out Patient Behavioral Health Center

141 North Street, Pittsfield, MA

413-442-4003

toll free: 1-877-984-6855



Healthy Families - CCB

210 State St. (Haskins Center), N. Adams, MA
413-664-6104

Home visiting parent education and support program for age 20 and under, from pregnancy to age 3

Additional funding available for parents 21-30

Kids Place & Violence Prevention Center

63 Wendell Avenue, Pittsfield, MA
413-499-2800
www.kidsplaceonline.org

Services to child abuse victims & their non-offending family members, including prevention programs, investigations, counseling, family advocacy and follow-up

Parents As Teachers

Pittsfield and North Adams
413-499-3556

Free home visiting program which partners with parents

Enrolling pregnant women & children 0-5 yrs of age

Planned Parenthood League of Mass

3550 Main St., Suite 201, Springfield, MA
413-732-1620
toll-free: 800-258-4448
www.pplm.org

Confidential services including annual exams, birth control, emergency contraception, cervical cancer prevention, STD testing/treatment, pregnancy testing & abortion care

Elizabeth Freeman Center

43 Francis Ave., Pittsfield, MA
413-499-2425
85 Main St., Suite 300, N. Adams, MA
413-663-7459
40 Railroad Street, Great Barrington, MA
413-429-8190
Hotline 24/7 Confidential toll-free: 1-866-401-2425

Services for survivors of domestic & sexual violence and their families

Hotline, safe shelter, court advocacy, counseling/advocacy services, visitation programs, violence prevention center, community outreach, education & collaboration

The Family Resource Center

480 West Street, Pittsfield, MA
413-448-8281

Focusing on youth and families who need support

Family Resource Center of Northern Berkshire County - CCB

210 State St. (Haskins Center), N. Adams, MA
413-664-4821
www.ccb Berkshire.org

Focusing on serving: Families w/children prenatal - age 12

*Parent education/support, play and learn groups, and
free children's clothing. 0-8 yrs.*

WIC - Women, Infants & Children

165 Tor Court, Pittsfield, MA
413-445-9429
toll-free: 1-800-WIC-1007
Berkshire North 413-663-3012
Berkshire South 413-528-0457

Nutritional Counseling, checks to buy healthy food



The Berkshire Violence Prevention Program

42 Wendell Ave., Pittsfield, MA
413-499-2425
Hotline 866-401-2425

*Violence prevention programs in collaboration with
Elizabeth Freeman & Kid's Place*

Department of Children & Families (DCF)

53 Eagle St., Pittsfield, MA
413-236-1800
toll-free: 800-292-5022
HOTLINE after 5:00 p.m. 800-792-5200

*Protection for children who have been abused or neglected in
a family setting*

Elder Abuse Hotline

HOTLINE 800-922-2275

*Assist and support for elders w/physical, verbal, financial
exploitation or neglect*

Elizabeth Freeman Center

85 Main St., Suite 300, N. Adams, MA
413-663-7459
40 Railroad Street, Great Barrington, MA
413-429-8190
43 Francis Ave., Pittsfield, MA
413-499-2425
Hotline 24/7 Confidential toll-free: 866-401-2425

*Services for survivors of domestic & sexual violence
and their families*

*Hotline, safe shelter, court advocacy, counseling/advocacy
services, visitation programs, violence prevention center,
community outreach, education & collaboration*

Kids Place & Violence Prevention Center

63 Wendell Ave., Pittsfield, MA
413-499-2800
www.kidsplaceonline.org

National Suicide Hotlines

Hotline (800-SUICIDE) 800-784-2433
Hotline (800-273-TALK) 800-273-8255

Parent Stress Hotline

HOTLINE 800-632-8188

Help for parents with stress or in crisis

Poison Control

HOTLINE 800-222-1222
www.aapcc.org

*Expert, fast advice about poison emergencies and
with questions about poisonings*

Berkshire County United Way

200 south Street, Pittsfield, MA
413-442-6948

Agency support and information

Center for Service and Citizenship at MCLA

MCLA, 375 Church St., N. Adams, MA
413-662-5251

Contact to access volunteers or interns

The Christian Center

193 Robbins Ave., Pittsfield, MA
413-443-2828

M-F 9:00 to 4:00 and one Saturday a month 9:00 to 1:00

www.christiancenterpittsfield.org

Family Resource Center of Northern Berkshire County - CCB

210 State St. (Haskins Center), N. Adams, MA
413-664-4821

Family Support Worker with information and referral services

www.ccbberkshire.org

Massachusetts 211

MA Local United Way Dial 211
toll-free: 877-211-6277

24/7 contact for referrals: Berkshires and statewide

www.211.org

Mass. Citizen Info.

toll-free: 800-392-6090

The citizens guide to state services

www.sec.state.MAus/cis/ciscig/guide.html

Mayor's Office of Tourism

105 Main St., N. Adams, MA
413-664-6180

Area information/tourism, city events

Northern Berkshire Community Coalition

61 Main St., Suite 218, N. Adams, MA
413-663-7588

Referrals and information on area services, neighborhood, community & youth programs.

Northern Berkshire United Way

771 S. Church St., Box 955, N. Adams, MA
413-663-9062

Area agency support and information

Pearl Street Day Center

55 Fenn and Pearl Street, Pittsfield, MA
413-445-4445

A place to connect with other community members, direction & support to other human service agencies, day labor force



American Red Cross

480 West Street, Pittsfield, MA
413-442-1506

Medical transportation

Berkshire Regional Transit Authority

One Columbus Avenue, Suite 201, Pittsfield, MA
413-499-2782
www.berkshireta.com

Berkshire Rides

85 Main Street, North Adams, MA
413-664-0300

*Employment transportation for low-income individuals
in Northern Berkshire County.*

Cabulance

75 Seymour Street, Pittsfield, MA
413-499-3232

Handicap accessible

County Ambulance

175 Wahconah Street, Pittsfield, MA
413-499-2527

CRT Cabulance

18 Oak Street, Pittsfield, MA 01201
413-447-3800

Elder Services

877 South Street, Suite 4E, Pittsfield, MA
413-499-2524

County wide

RSVP

16 Bartlett Avenue, Pittsfield, MA
413-499-9345

Southern Berkshire Elderly Transportation Corp.

909 Main Street, Great Barrington, MA
413-528-4773

Transport the People

18 Oak Street, Pittsfield, MA 01201
413-443-7111

Village Ambulance Service

30 Water Street, Williamstown, MA
413-458-4889

Provides emergency (9-1-1) call response to the greater Williamstown area, and offers a wide range of medical transportation services from advanced life support to non-emergency transportation



American Legion

Post # 68

41 Wendell Avenue, Pittsfield, MA
413-443-9853

Post # 340

Rte 7, Sheffield, MA
413-229-8614

American Red Cross

480 West Street, Pittsfield, MA
413-442-1506

Call Center 877-272-7337

Service to Armed Forces (SAF) outreach services provides information and referrals, local resources, and family follow-ups

SAF call center provides emergency communication, financial assistance and veteran services.

Berkshire Works/Career Center

160 North Street, Pittsfield, MA
413-499-2220 ext 145
email: info@berkshireworks.org
www.berkshireworks.org

Job training

Mass. Rehabilitation Commission

37 Main Street, Suite 300, N. Adams, MA
413-663-5391

6 Clinton Avenue, Pittsfield, MA
413-499-2720

toll-free: 800-210-9876

Education, training, and employment services for people with disabilities.

Office of Veteran Services

City Hall, 10 Main St., N. Adams, MA
413-662-3040

Town Hall, 8 Park St., Adams, MA
413-743-8300 ext 125

City of Pittsfield, 70 Aleen Street, Pittsfield, MA
413-449-9433

31 North St., Williamstown, MA
413-458-4106

Services, advocacy and support for veterans.

Operation: Military Kids

Family Support
413-577-0332

For children of deployed parents

operationmilitarykids.org/MA

Soldier On (United Veterans of America)

360 West Housatonic St., Pittsfield, MA
413-236-5644

Shelter, treatment, employment services for veterans of U.S. military service.

421 N. Main St., Leeds, MA
413-582-3059

www.wesoldieron.org

Turner House Living Center for Veterans

825 Simonds Road, Williamstown, MA
413-458-8234

Transitional housing for homeless veterans

Veterans Affairs

334 Main Street, Great Barrington, MA
413-528-1580

Services, advocacy and support for veterans

73 Eagle Street, Pittsfield, MA
413-499-2672

Veterans Central Office for Berkshire County

413-584-4040
toll free: 800-893-1522

Veterans appointments & prescriptions

www.mass.gov

VFW

P.O. Box # 357, Great Barrington,
413-528-9701

Monthly meetings - call for dates & times

P.O. Box # 552, Housatonic, MA
413-274-6300

P.O. Box # 892, Lee,
413-243-1113

6 Walker Street, Lenox, MA
413-822-4343

36 Linden Street, Pittsfield, MA
413-447-9271

573 Mohawk Trail, North Adams,
413-664-9042



Veterans Medical Center Clinic

421 North Main Street, Northampton, MA
413-582-3037

Veterans Outpatient Clinic

73 Eagle St., Pittsfield, MA
413-499-2672

Primary & mental health services for veterans only

Vietnam Veterans of America

Chapter 54 - 30 River St., N. Adams, MA
413-346-4167

Support services and Adopt-A-Park cleanups. Call for times & more information

Chapter 65 - P.O.Box 1951, Pittsfield, Ma
413-443-1132

Veterans Western Massachusetts Call Center

421 N. Main St., Leeds, MA
toll-free: 866-406-8449

Veterans' appointments and health care questions

4-H

78 Center St., Suite 206, Pittsfield, MA
413-448-8285
www.mass4h.org

Youth programs for ages 5-18

Boys & Girls Clubs of Pittsfield

16 Melville Street, Pittsfield, MA
413-448-8258
www.mass4h.org

Recreation and social programs

Berkshire County Head Start

1 Meadow Lane, Pittsfield, MA
413-499-0137
21 Williams St., North Adams, MA
413-664-7932
www.berkhs.org

Pre-School class room or home based program for 3 & 4 year olds

Subsidized extended day & full day child care for working or in-school parents

Berkshire Works/Career Center

160 North Street, Pittsfield, MA
413-499-2220 x145
www.berkshireworks.org

GED classes/prep, Youth Works-employment program, young parent program, in-school program

Brien Center for Mental Health & Substance Services

251 Fenn Street, Pittsfield, MA
413-499-0412 (for all programs)
124 American Legion Drive, N. Adams, MA
413-664-4541

Services include: outpatient & in-home therapy intensive care coordination, family support & training, in-home behavioral therapy & therapeutic mentoring

Available for youth & caretaker's mental health needs (ages 3-21)

Accepts insurance and sliding scale fee

Caleb Foundation, Mohawk Forest

201 Mohawk Forest Blvd., N. Adams, MA
413-663-6900

Programs for children/families after- school, summer at Mohawk Forest

CHP (Community Helath Programs)

444 Stockbridge Road, Great Barrington, MA
413-664-0104

CHP runs play groups during the school year for ages 5 and under



The Christian Center

193 Robbins Ave., Pittsfield, MA
 413-443-2828
 email: emerritt.ccp@verizon.net
 www.christiancenterpittsfield.org

After school drop in reading program, Positive Project for kids program

COTY (Church Outreach To Youth) Center

64 Marshall St., N. Adams, MA
 413-663-3133

Recreational, educational, & social programs after school, weekends, & summers (St. Elizabeth of Hungary)

Girls Incorporated of the Berkshires @ Gladys Allen Brigham Community Center

165 East St., Pittsfield, MA
 413-442-5174

Inspiring all girls to be strong, smart, and bold

Center based programming, outreach throughout the county, girls-only summer day camp, Camps Stevenson-Witawentin on Onota Lake

Girl Scouts of Central & Western MA (GSWM)

toll-free: 800-462-9100

Variety of Girl Scout experiences; after school & summer programs

Patrick Miller Youth Substance Abuse Program (Brien Center)

60 Cottage St., Great Barrington. MA
 413-528-9156
 25 Marshall St., N. Adams, MA
 413-664-4541
 24 hr. Crisis 800-252-0227

Assessment, intervention and treatment to adolescents with substance issues

Reconnect Center (A program of BCAC)

141 North Street, Suite 301, Pittsfield, MA
 413-997-4556

To connect all Berkshire County youth and young adults ages 16 to 24 to education, jobs, training, mentoring, and support services

The Salvation Army

300 West Street, Pittsfield, MA
 413-442-0624
 393 River St., N. Adams, MA
 413-663-7987

Social Service hours: Walk in - M-F 10:00 to 11:45 & by appt. 9:00 to 3:00

Bridging the Gap (BTG), parenting programs, referrals from school professionals & court system

Life skills training program for court referred teens 11-17

Unity Programs

61 Main St., Suite 218, N. Adams, MA
413-663-7588

UNITY/Teen Writing Workshop @ NBCC

Supportive warm environment for teenagers to create and share work with guidance from professional creative writers

UNITY/Youth Leadership Program @ NBCC

9 mo. leadership training & community service learning program for high school students

Williamstown Youth Center, Inc.

270 Cole Ave., Williamstown, MA
413-458-5925

Social, recreational and educational programs - after-school and summer - small fee

Youth Center, Inc. @ Adams Community Center

20 East St., Adams, MA
413-743-3550

Social, recreational and educational programs and drop-in after-school, summer

YMCA

22 Brickyard Ct., N. Adams, MA
413-663-6529

Recreation and social programs for all ages





The Berkshire Community Action Council (BCAC) is YOUR community action agency at work in Berkshire County. We are dedicated to:

- Minimizing the impact of poverty on peoples' lives
- Helping people help themselves and each other
- Making Berkshire County a better place to live

OUR VISION: Self-sufficiency and dignity for all.

OUR MISSION: Berkshire Community Action Council acts as a catalyst to stimulate quantifiable change in peoples' lives as they work toward self-reliance.

1531 East Street
Pittsfield, MA 01201
413-445-4503

www.bcacinc.org

